



## HORSE OWNERS LIABILITY INSURANCE POLICY

THIS POLICY IS UNDERWRITTEN  
BY  
LIBERTY MUTUAL INSURANCE EUROPE SE

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## Definitions

Wherever the following words appear in bold they will have the meanings shown below.

<b>Certificate</b>	means the document showing <b>your</b> name, the <b>horse</b> insured, the <b>policy limit</b> , the <b>premium</b> and the <b>period of insurance</b> .
<b>Damage</b>	means physical loss of or damage to <b>property</b> .
<b>Event</b>	means any one occurrence or series of occurrences consequent on or attributable to one source or original cause.
<b>Excess</b>	means the amounts specified in the <b>certificate</b> which <b>you</b> shall pay in respect of all damages, compensation, claimants costs, <b>legal costs</b> and expenses before <b>we</b> shall be liable to make any payment. The <b>excess</b> shall apply to each <b>event</b> other than in respect in respect of legal liability arising out of <b>injury</b> , where the <b>excess</b> shall not apply
<b>Horse(s)</b>	means any horse or pony named as insured on the <b>certificate</b> .
<b>Injury</b>	means bodily injury, death, disease, illness, nervous shock or mental injury.
<b>Legal Costs</b>	means costs of legal representation at: <ul style="list-style-type: none"><li>(a) any Coroners Inquest or Fatal Accident Inquiry;</li><li>(b) proceedings in any court arising out of any alleged breach of statutory duty;</li><li>(c) all other costs and expenses in relation to the defence, investigation or settlement of any claim incurred with <b>our</b> consent.</li></ul>
<b>Period of Insurance</b>	means the time for which this insurance is in place as shown in the <b>certificate</b> .
<b>Person Employed</b>	means: <ul style="list-style-type: none"><li>(a) a person under contract of service or apprenticeship with <b>you</b>;</li><li>(b) a labour master or labour only sub-contractor or person supplied by any of them;</li><li>(c) a self employed person;</li><li>(d) a person hired to or borrowed by <b>you</b>;</li><li>(e) a person undertaking study or work experience;</li><li>(f) a person supplied to <b>you</b> under a contract or agreement, the terms of which deem such a person to be in <b>your</b> employment;</li></ul> while working under <b>your</b> control in connection with <b>your</b> business.
<b>Policy</b>	means the contract of insurance between <b>you</b> and <b>us</b> .
<b>Policy limit</b>	The most <b>we</b> will pay under this <b>policy</b> , including costs and expenses, is specified on <b>your certificate</b> of insurance. This limit is the maximum amount payable by <b>us</b> in respect of any one claim and/or series of claims arising from the same incident.

<b>Pollution</b>	means pollution contamination of buildings or other structures, or of water or contamination of land, or the atmosphere and all loss or <b>damage</b> or <b>injury</b> caused by such pollution contamination.
<b>Premises</b>	means any place(s) used for the purposes of <b>your</b> business within the <b>territorial limits</b> .
<b>Premium</b>	means the amount <b>you</b> must pay <b>us</b> for this insurance as specified in the <b>certificate</b> .
<b>Product</b>	means any commodity, article or thing including packaging, containers and labels sold, supplied, distributed, erected, repaired, altered, treated, installed, processed, manufactured or tested by <b>you</b> or on <b>your</b> behalf and no longer in <b>your</b> possession or under <b>your</b> control but shall not include food or drink for consumption on <b>your premises</b> or at any other <b>premises</b> where <b>you</b> are conducting <b>your</b> business.
<b>Property</b>	means material property.
<b>Territorial Limits</b>	means Great Britain, Ireland, Northern Ireland, the Channel Islands and the Isle of Man.
<b>Terrorism</b>	means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious ideological or similar purposes, including the intention to influence any government and/or to put the public, or any section of the public, in fear.
<b>We/Us/Our</b>	means Liberty Mutual Insurance Europe SE
<b>You/Your/Yours/ Authorised Users</b>	means: <ul style="list-style-type: none"> <li>(a) the insured person as stated in the <b>certificate</b>;</li> <li>(b) the insured persons immediate family;</li> <li>(c) any person who with the insured persons permission is riding, driving or leading or has custody and control of the <b>horse</b>, provided they observe the terms and conditions of this <b>policy</b>. These persons mentioned under the sub-section (c) will be further defined as <b>authorised users</b> under this <b>policy</b>.</li> </ul>
<b>Your Broker</b>	The insurance broker or intermediary who arranged this <b>policy</b> on <b>your</b> behalf.

## The Insurance Contract

In return for payment of the **premium** shown in the **certificate**, **we** agree to insure **you**, subject to the terms and conditions contained in or endorsed on this **policy**, against all sums **you** become legally liable to pay for **injury** or **property damage** after an incident involving **your horse** which occurs during the **period of insurance**, including any **legal costs** incurred in connection with the incident.

## The Insurer

Liberty Mutual Insurance Europe SE is a member of the Liberty Mutual Group. Liberty Mutual Insurance Europe PLC is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority; and it is a company incorporated in England & Wales under company number 01088268 whose registered office is at 20 Fenchurch Street London EC3M 3AW.

## Important Information

This document, the **certificate** and any related endorsement form **your** insurance documentation. This insurance documentation sets out the terms and conditions of the contract of insurance between **you** and **us**. Please read the whole document carefully and keep it in a safe place.

It is important that **you**:

- check that the information contained in the **certificate** is accurate. See "Information you have given us" section on page 3; and
- comply with all **your** duties and obligations under the insurance, including the action **you** must take in the event of a claim on page 4.

Failure to comply with the above could adversely affect **your** insurance and any claim **you** make.

## Information you have given us

In deciding to accept this insurance and in setting the terms and **premium**, **we** have relied on the information **you** have given **us**.

**You** must take care when answering any questions **we** ask by ensuring that all information provided is accurate and complete.

If **we** establish that **you** deliberately or recklessly provided **us** with false or misleading information **we** will treat this insurance as if it never existed and decline all claims.

If **we** establish that **you** carelessly provided **us** with incorrect or incomplete information that **we** have relied upon in accepting this insurance and setting its terms and **premium we** may:

- treat this insurance as if it had never existed and refuse to pay all claims and return the **premium** paid. **We** will only do this if **we** provided **you** with insurance cover which **we** would not otherwise have offered;
- amend the terms of **your** insurance. **We** may apply these amended terms as if they were already in place if a claim has been adversely impacted by **your** carelessness;
- charge **you** more **premium** for **your** insurance or reduce the amount **we** pay on a claim in the proportion the **premium you** have paid bears to the **premium we** would have charged **you**; or
- cancel **your** insurance in accordance with the "Cancelling this insurance" section on Page 4.

**We** or **your broker** will write to **you** if **we**:

- intend to treat this insurance as if it never existed; or
- need to amend the terms of **your** insurance; or
- require **you** to pay more **premium** for **your** insurance.

## Notifying us of any changes

**You** must notify **your broker** as soon as practicable if **you** become aware of any changes in the information **you** have provided to **us** which happens before or during any **period of insurance**. All notifications must be made in writing, by email, or by

telephone. Changes to the information **you** have provided could result in **you** having to pay an additional **premium** or **us** amending the terms of your insurance.

## Cancelling this insurance

**You** can cancel this insurance at any time by notifying **your broker**.

**We** can cancel this insurance by giving **you** thirty (30) days' notice in writing. **We** will only do this for a valid reason (examples of valid reasons are as follows):

- non payment of **premium**;
- a change in risk occurring which means that **we** can no longer provide **you** with insurance cover;
- non-cooperation or failure to supply any information or documentation **we** request;
- threatening or abusive behaviour or the use of threatening or abusive language to **us** or **your broker**.

## Refund of premium

This insurance has a cooling off period of fourteen (14) days from either:

- the date **you** receive this insurance documentation; or
- the start of the **period of insurance**

whichever is the later.

If **you** decide within the cooling off period that this **policy** does not meet **your** requirements, **you** may cancel this **policy** and, provided **you** have not made a claim, receive a full refund of the **premium** paid.

If this insurance is cancelled by **you** or **us**, provided **you** have not made a claim, **you** will be entitled to a refund of the **premium** paid, subject to a deduction for any time for which **you** have been covered. This will be calculated on a proportional basis. For example, if **you** have been covered for six (6) months, the deduction for the time **you** have been covered will be half the annual **premium**.

If a claim is paid under this insurance, no return of **premium** will be allowed.

Cancellation of the insurance by **us** does not affect the treatment of any claim arising under the insurance in the period before cancellation.

## How to make a claim

**You** must notify **us** as soon as is reasonably practicable of any event that may give rise to a claim under this **policy** and **you** must provide **us** with all additional information as **we** may require.

Every letter of claim, writ summons or process and all related documents and any other written notification of claim must be forwarded unanswered to **us** as soon as is reasonably practicable.

**You** must at all times, in addition to **your** obligations set out above, afford such information to and co-operation with **us** or **our** appointed agents to allow **us** to be able to comply with such relevant Practice Directions and Pre-action Protocols as may be issued and approved from time to time by the Head of Civil Justice.

**We** shall be entitled (either before or after any payment is made by **us** under this **policy**) to take over at **our** expense the absolute control and conduct of any negotiation, proceeding or settlement of any claim in **your** name and on **your** behalf. **You** shall not admit liability or make any offer or promise of payment without **our** written consent.

**You** shall keep adequate business records and shall give such information and assistance as **we** may reasonably require to substantiate a claim or deal with a third party claim.

### Please direct all claims correspondence to:

KBIS British Equestrian Insurance  
Cullimore House, Peasemore, Newbury,  
Berkshire, RG20 7JN

Telephone: 01635 247474/Fax: 01635 247474  
E-mail: [liability@kbis.co.uk](mailto:liability@kbis.co.uk)

## What is covered

This insurance will only apply to judgments, awards or orders of courts of Great Britain, Northern Ireland, the Isle of Man or the Channel Islands and will not apply to judgments, awards or orders of courts or to any order seeking to enforce such judgments, awards or orders, or to any liability arising under the law of any place outside these territories.

(1) **We** will pay **you** for any damages and claimants costs and expenses **you** incur for legal liability in respect of:

- (a) **injury** sustained by any person;
- (b) **damage to property**

caused by **your horse** and occurring during the **period of insurance** and within the **territorial limits** of the **policy**.

(2) **We** will pay for any **legal costs** incurred in connection with any event which is covered under (1) above, but only if **we** have first agreed in writing to these costs.

## What is not covered (policy exclusions)

This policy will not apply to legal liability and/or **legal costs**:

### (1) Injury Sustained by Persons Employed

for **injury** sustained by any **person employed** arising out of and in the course of employment by **you**.

### (2) Product

caused by, arising from or in connection with any **product**.

### (3) Vehicles

arising out of the ownership or possession or use of any mechanically propelled vehicle by **you** or on **your** behalf.

### (4) Vessels and Craft

arising out of the ownership, possession or use by **you** or on **your** behalf of any vessel or craft designed to travel in on or through water and/or air and/or space.

### (5) Property in your Care, Custody or Control

in respect of loss of or **damage** to any **property** which at the time of the **event** giving rise to such liability is owned by or held in trust by or in the care, custody or control by **you** or any **person employed** by **you** other than:

- (a) personal effects including vehicles and their contents of any **person employed** or any director or partner of or visitor to **you**;
- (b) **premises** including their contents not owned by or leased or rented to **you** but temporarily occupied by **you** for the purposes of undertaking work in connection with **your** business;
- (c) **premises** and their fixtures and fittings leased or rented to **you** provided that where such liability has been accepted by agreement indemnity will only be provided by **us** to the extent that such liability would have attached in the absence of the said agreement.

### (6) Breach of professional duty

arising out of a breach of professional duty, or wrongful or inadequate advice given separately for a fee or in circumstances where a fee would normally be charged.

### (7) Asbestos

arising from the manufacture, mining, processing, distribution, testing, remediation, removal, storage, disposal, sale, use or exposure to asbestos or materials or products containing asbestos.

### (8) Pollution Contamination

caused by, arising from or in connection with **pollution** contamination.

### (9) War

occasioned by, happening through or in consequence of war, invasion, act of foreign enemy, hostilities, civil war, rebellion, revolution, insurrection or military or usurped power whether war be declared or not.

**(10) Terrorism**

for **injury**, loss, **damage**, cost or expense of whatsoever nature caused by, resulting from or in connection with any act of **Terrorism**.

**(11) Cyber Attack**

for loss, **damage**, liability or expense caused by or contributed to by or arising from the use or operation, as a means for inflicting harm, of any computer, computer system, computer software programme, malicious code, computer virus or process or any other electronic system.

**(12) Radioactive Contamination**

caused by or contributed to by or arising from:

- (a) ionising radiation or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel;
- (b) the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof;
- (c) the radioactive, toxic, explosive or other hazardous or contaminating properties of any explosive nuclear installation, reactor or other nuclear assembly or nuclear component thereof.

**(13) Mould and Fungus**

for **damage** to any **property** or any loss, cost or expense arising out of or resulting from or in connection with any Fungal Pathogens. For the purpose of this exclusion "Fungal Pathogens" means any fungus or mycota or any by-product or type of infestation produced by such fungus or mycota including but not limited to mould, mildew, mycotoxins, spores or any biogenic aerosols.

**(14) Fines, Liquidated Damages, Penalty Clauses and Performance Warranties**

for fines, liquidated damages, penalty clauses or performance warranties.

**(15) Punitive and Exemplary Damages**

for punitive or exemplary damages or any damages resulting from the multiplication of compensatory damages.

**(16) Defamation**

in respect of any form of defamation.

**(17) Excess**

for the amount of the **excess(es)** stated in the **certificate**.

**(18) Riding Establishment Act**

arising in connection with any activities which make **you** subject to the regulations of the Riding Establishment Act.

**(19) Trade, Business or Profession**

arising from **your** trade, business or profession.

**(20) Deliberate Acts**

arising from or caused by any deliberate act or omission by **you** or on **your** behalf.

**(21) Injury to Rider**

arising from **injury** to **you** or any person named as insured under this **policy**. This exclusion does not apply to **authorised users**.

**(22) Other than by Horse**

for any **property damage** or **injury** arising from any cause other than from **your horse**.

**(23) Participant to participant**

arising from participant to participant **injury** when the insured **horse** is being used for Polo or Racing under rules.



# General Policy Conditions

## Privacy Notice

### How Liberty Specialty Markets uses your personal data

Liberty Specialty Markets takes the protection of **your** personal data seriously and is committed to protecting your privacy. There are a number of different companies within **our** group. The specific company within Liberty Specialty Markets which acts as the "data controller" of **your** personal data will be Liberty Mutual Insurance Europe SE. If **you** are unsure **you** can also contact **us** at any time by e-mailing **us** at [dataprotectionofficer@libertyglobalgroup.com](mailto:dataprotectionofficer@libertyglobalgroup.com) or by post at Data Protection Officer, Liberty Specialty Markets, 20 Fenchurch Street, London EC3M 3AW, UK. Where **you** provide **us** or **your** agent or broker with details about other people, **you** must provide this notice to them.

In order for **us** to deliver **our** insurance services, deal with any claims or complaints that might arise and prevent and detect fraud, **we** need to collect and process personal data. The type of personal data that **we** collect will depend on **our** relationship with **you**: for example as a policyholder, third party claimant or witness to an incident. **Your** information will also be used for business and management activities such as financial management and analysis. This may involve sharing **your** information with, and obtaining information about **you** from **our** group companies and third parties such as brokers, credit reference agencies, reinsurers, claims handlers and loss adjusters, professional advisors, **our** regulators or fraud prevention agencies. **We** also collect personal data about **our** suppliers and business partners (such as brokers) for the purposes of business management and relationship development.

Please see the full privacy notice available at [www.libertyspecialtymarkets.com/privacy-cookies](http://www.libertyspecialtymarkets.com/privacy-cookies) for further information on how **your** personal data is used and the rights that **you** have in relation to the personal data **we** hold about **you**. Please contact **us** using the details above if **you** wish to see the privacy notice in hard copy.

## Other Insurance

If at any time of any claim(s) covered by this **policy** there is or, but for the existence of the **policy**, would be any other insurance covering the same legal liability the cover afforded by this **policy** will not apply except in respect of any amount beyond that which would have been payable under such other insurance had the **policy** not been effected and subject to the **policy limit**.

## Choice of law and jurisdiction

**You** and **we** are free to choose the law applicable to this **policy**. Unless specifically agreed to the contrary this **policy** of insurance shall be governed by the laws of England and Wales and subject to the exclusive jurisdiction of the courts of England. Any term in this **policy** which conflicts with the law which applies to the country in which **you** live shall be amended to conform to that law.

## Sanctions

**We** will not provide any benefit under this **policy** to the extent of providing cover, payment of any claim or the provision of any benefit where doing so would breach any sanction, prohibition or restriction imposed by law or regulation.

## Our right to subrogate against third parties

**We** may take any action **we** consider necessary to enforce **your** rights or **our** rights under this **policy**. If **we** make any payment under this **policy** **we** will be entitled to all **your** rights and remedies against any party and will be allowed to sue in **your** name at **our** own expense.

**You** must provide all information and documents and give to **us** all such assistance as **we** may require to secure such rights and remedies. **You** must do nothing to jeopardise or extinguish any rights against a third party or parties, and **you** must do everything possible to preserve such rights.

**We** will be entitled to all recoveries from third parties until the amount of **our** payment under this **policy** has been satisfied in full plus any entitlement to any earned interest from the date of payment of a claim before any monies are paid to **you** for the uninsured loss, if any.

Any sums or property received by **you** that are due to **us** must be held on trust for **us** and must as soon as practicable be paid and/or delivered to **us** following receipt.

## Compensation for court attendance

If at **our** request **you** attend court in Great Britain, Northern Ireland, Ireland, the Channel Islands and the Isle of Man, as a witness in connection with a claim in respect of which **you** are entitled to indemnity under this **policy**; **we** will provide compensation to **you** at the rate of GBP 250 per day for each day on which attendance is required.

## Contracts (Rights of Third Parties) Act 1999 Clarification Clause

A person who is not a party to this contract has no right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this contract but this does not affect any right of remedy of a third party which exists or is available apart from that Act.

## Fraudulent Claims

1. If **you** make a fraudulent claim under this insurance, **we**:

- a) are not liable to pay the claim; and
  - b) may recover from **you** any sums paid by **us** to **you** in respect of the claim; and
  - c) may by notice to **you** treat this insurance as having been terminated with effect from the time of the fraudulent act.
2. If **we** exercise **our** right under clause 1. c) above:
- a) **we** shall not be liable to **you** in respect of a relevant event occurring after the time of the fraudulent act. A relevant event is whatever gives rise to **our** liability under this insurance (such as the occurrence of a loss, the making of a claim, or the notification of a potential claim); and
  - b) **we** need not return any of the premiums paid.

### Discharge of liability

In respect of any claim(s) against **you** to which a **policy limit** applies, **we** may at any time pay the amount of such limit after deduction of any sums already paid or incurred or any less amount for which, at **our** absolute discretion, such claim(s) can be settled. **We** will relinquish control of the said claim(s) and be under no further liability in respect thereof except for **legal costs** for which **we** may be responsible prior to the date of such payment unless the **policy limit** is inclusive of **legal costs**.

### Precautions and Reasonable Care

**You** have a duty to take all reasonable precautions:

- (a) for the safety of and to avoid, prevent or minimise any **damage to property**;
- (b) to avoid, prevent or minimise any **injury to others or damage to their property**; which might give rise to a claim under this **policy**.

**You** shall also have a duty to:

- (a) comply with all statutory and other obligations and regulations imposed by any authority;
- (b) maintain the **premises**, including stabling and fencing, in a satisfactory state of repair;
- (c) exercise reasonable care in the selection and supervision of employees and in the employment of competent staff;

### Newly acquired horses

Coverage under this **policy** only applies to **horse(s)** that are named as insured on **your certificate**. If during the **period of insurance you** acquire a new **horse**, **we** will automatically cover that **horse** for a period of 14 days from the date of acquisition under this **policy**. **You** must report any newly acquired **horses to us** within this 14 day period and pay any additional **premium** due. If **you** do not report the newly acquired **horses**, coverage will end at the expiry of the 14 day period.

## How to make a complaint

Our aim is always to provide our customers with a first-class service, however we are aware that, occasionally, it is possible that we may fail to meet your expectations.

If you need to make a complaint, in the first instance, you should contact us either in **writing** to:

The Complaints Officer,  
Cullimore House,  
Peasmore,  
Newbury,  
Berkshire, RG20 7JN

or by telephone on 01635 247474

or by email at [ask@kbis.co.uk](mailto:ask@kbis.co.uk).

Where a complaint arises we will, wherever possible, endeavour to resolve the matter **by no later than the close of business the third working day following receipt**. If this is not possible, to enable us to remedy the situation in a speedy and efficient manner, we have a documented, formal complaints procedure, details of which are shown below.

- 1) We will acknowledge your complaint promptly, to reassure you that we will be dealing with the issue as a matter of urgency, giving you the details of who will be handling the matter in our office, and details of the service of the Financial Ombudsman Service, where this applies.

- 2) In the event that your complaint relates to activities or services provided by another party, we will advise you of this in writing giving the reasons for our decision, and ensure that your complaint is promptly forwarded to the appropriate party, in writing.
- 3) We will aim to make a final response to you as soon as is practicable, and keep you reasonably informed as to progress. We anticipate that we will be able to provide a substantive response to most complaints within eight weeks.
- 4) By the end of eight weeks from receipt of your complaint, we will issue you with our final response, or issue a response that gives the reasons for the delay and indicates when we will be able to provide a final response. If you are dissatisfied with our response, or the delay at this time, you will have a period of Six months in which you can refer the matter to the Financial Ombudsman Service (FOS), whose details are shown below.

When we provide our final response letter, we will endeavour to ensure that we have taken into consideration any financial losses, or material inconvenience you may have suffered. If we do not feel that your complaint is justified, we will advise you of the reasons for our decision and we will also advise how you may pursue the complaint if you remain dissatisfied.

The FOS operates a dispute resolution facility for consumers, micro-enterprises (small businesses), small charities and trustees. An eligible Complainant has up to six months to register a complaint with the FOS if the outcome was not to their satisfaction. Should it prove necessary for the FOS to make a determination and the Complainant accepts it, then we are bound by that determination up to a specified maximum amount.

You can contact the FOS at:

Financial Ombudsman Service  
Exchange Tower  
London  
E14 9SR

Email: [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)  
Telephone: 0800 0234 567 (normally free for land line users)  
Telephone: 0300 1239 123 (charged at the same rate as 01 or 02 numbers on mobile phone tariffs)  
Website: [www.financial-ombudsman.org.uk](http://www.financial-ombudsman.org.uk)

If you were sold this product online or by other electronic means and within the European Union (EU) you may refer your complaint to the EU Online dispute Resolution (ODR) platform. Upon receipt of your complaint the ODR will escalate your complaint to your local dispute resolution service – this process is free and conducted entirely online. You can access the ODR platform on <http://ec.europa.eu/odr>

## Compensation

Liberty Mutual Insurance Europe SE is covered by the Financial Services Compensation Scheme. **You** may be entitled to compensation from the Scheme if **we** are unable to meet **our** obligations to **you** under this **policy**.

If **you** were entitled to compensation under the Scheme, the level and extent of the compensation would depend on the nature of this **policy**. Further Information about the Scheme is available from the Financial Services Compensation Scheme (10th Floor, Beaufort House, 15 St. Botolph Street, London EC3A 7QU) and on their website: [www.fscs.org.uk](http://www.fscs.org.uk).