

## keyfacts

### Kbis Horsebox Summary Document

#### ABOUT THIS DOCUMENT

Please note that this policy summary does not contain the full terms and conditions of the contract of insurance, which can be found in the insurance document.

#### INSURER

Equity Red Star, managed by Equity Syndicate Management Ltd which is authorised and regulated by the Financial Services Authority.

#### TYPE OF INSURANCE AND COVER

Equity Red Star offers the following Commercial Vehicle Motor insurance covers.

\* Third Party, Fire & Theft (TPFT)

\* Comprehensive (COMP)

Cover specific features and benefits (referenced to the numbered sections contained in the insurance document)

#### Third Party, Fire and Theft - TPFT

Section 1 - Liability to others

Section 2 - Loss of or damage to your vehicle (not including accidental or malicious damage and vandalism or windscreen cover)

Section 3 - Foreign use

#### Comprehensive - COMP

Section 1 - Liability to others

Section 2 - Loss of or damage to your vehicle Windscreen cover

Section 3 - Foreign use

#### Excesses

Excess for vehicles valued up to £20,000 for accidental damage, fire and theft - £100.

Excess for vehicles valued between £20,001 - £30,000 for accidental damage, fire and theft - £200

Excess for vehicles valued between £30,001 - £60,000 for accidental damage, fire and theft - £250

#### SIGNIFICANT OR UNUSUAL EXCLUSIONS OR LIMITATIONS

##### Use

Horsebox - Standard use under this Policy is: Use for Social Domestic and Pleasure purposes only. (Excluding use to and from any place of work or business). Can be extended to include own business use or commercial by agreement.

##### Mileage

Policies are restricted to a maximum 8,000 miles per annum.

If the mileage is exceeded at any time during the year any claim could be rejected. Therefore, contact your broker immediately if you need to exceed the mileage limit.

##### Driver Age

Proposer aged 25 and over only. Standard policy covers 2 named drivers over 25. Unlimited drivers by agreement with KBIS.

Additional driver 21 - 24, by agreement (additional excess to apply). Submit to KBIS for quotation.

No drivers under 21 years of age.

##### Vehicle Weight

Not to exceed 7.5 tons (i.e. Non HGV ) unless by agreement.

##### Section 1

The most we will pay for property damage is £1,000,000 for any one claim or claims arising out of one incident.

##### Section 2

You must pay an amount towards any claim that you may make under Section 2 of the insurance. This amount is called the 'excess'. More than one excess may apply to a claim, but details of all excesses will be shown in Section 2 of the insurance document (or in the schedule). The excess payable towards an authorised windscreen claim will be £50, if an approved repairer is used.

There is a £400 limit on cover for permanently fitted audio or telephone equipment which is not the manufacturer's standard fitted equipment (less any excess you must pay).

If your vehicle is damaged while a young or inexperienced person (including you) is driving you will have to pay the following excesses on top of the excess detailed above:

Aged 21 to 24 years of age £200

25 years of age or over but who have a provisional driving licence or who have not held, for 12 months or more, a full driving licence issued by any country which is a member of the European Union.

£200

You will not have to pay the amounts shown above if the loss or damage is caused by fire or theft.

Loss of or damage to your vehicle or its contents by theft or attempted theft or an unauthorised person taking and driving it will not be covered if it has been left unlocked, left with the keys in it, left with the windows, roof panel or the roof open (in the case of a convertible vehicle) or reasonable precautions have not been taken to protect it.

### **Section 3**

Foreign use is limited to trips we have agreed to cover and which you have paid an additional premium for.

### **PERIOD OF INSURANCE**

The insurance offered is a 12-month contract, which may be renewed each year. Renewal will be subject to the terms and conditions that apply at the time of renewal.

### **CANCELLATION**

You may cancel the insurance at any time by sending us written notice and returning the certificate of insurance. The charges that will apply are detailed in the General conditions section of the insurance document.

### **Your right to change your mind:**

As long as your vehicle has not been written off as a result of a claim under the insurance, you may cancel the insurance, without giving reason, by sending us written notice and returning the certificate of insurance within 14 days of it starting or (if later) within 14 days of you receiving the insurance documents. We will make a charge equal to the period of cover you have had, but this charge will be subject to a minimum amount of £25 + Insurance Premium Tax (IPT).

### **HOW TO CLAIM**

If a claim or possible claim occurs you must report it to Equity Red Star as soon as possible. Please phone the 24-hour helpline on 0870 6081931 or if the claim is solely for windscreen damage please call 0870 6081934.

### **COMPLAINTS**

If you have any cause to complain about your insurance, or us, please contact your intermediary who administers the insurance on our behalf. Kbis Ltd 0845 230 2323 or e-mail [complaint@kbis.co.uk](mailto:complaint@kbis.co.uk)

Having contacted your adviser, if you are still not satisfied with the way a complaint has been dealt with, you should write to the Chief Executive of Equity Red Star at Library House, New Road, Brentwood, Essex CM14 4GD. When you do this, quote your insurance document number, as it will help us to deal with your complaint promptly.

After this action, if you are still not satisfied with the way a complaint has been dealt with, you should refer your case to the Complaints Department at Lloyd's. The address is Complaints Department, Lloyd's, One Lime Street, London EC3M 7HA.

Having followed this procedure your complaint can be referred to the Financial Ombudsman Service (FOS). The address is The Financial Ombudsman Service, South Quay Plaza II, 183 Marsh Wall, London E14 9SR (These procedures do not affect your right to take legal action if necessary).

### **FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)**

If Equity Red Star is unable to meet its liabilities under the insurance, you may be entitled to compensation from the FSCS. The first £2000 of a claim is protected in full and 90% of the remainder of the claim will be met. You can get further information from us or the Financial Services Authority (FSA).

### **LAW APPLYING TO THE INSURANCE**

Unless we have agreed otherwise with you, English law will apply to this insurance.